

### Episode Three Transcript

Vikki: Yeah they did this fantastic role play. It was really interesting.  
Delia: How did it go down?  
Vikki: Brilliant. They got some really good feedback.  
Shireen: Right, well now we've got all our tasks sorted and we know what we're doing, why don't we decide what's going to go into the PowerPoint?  
Rob: Hang about: who decided we were doing this PowerPoint idea? I wanna hear more about this role play thing.  
Muzz: PowerPoint *is* much easier. Anyway, it's in our action plan now.  
Vikki: What do you think, Delia?  
Shireen: Delia's happy to go with PowerPoint, aren't you?  
Vikki: Look, I'm not saying PowerPoint would be bad, I just think a role play would be more *interesting*; it's not quite as predictable.  
Delia: I really like the role play idea, but I think we're getting a bit ahead of ourselves. We haven't even thought of the content yet, let alone how to present it.  
Shireen: Come on; if we can't decide on something this basic, we're gonna be here all day. Why don't we just vote on it? Alright? Who's for PowerPoint?  
Delia: I still really like the role play idea, but it won't work unless we're all committed to it.  
Vikki: How about we compromise, and we use PowerPoint to do the introduction and conclusion, then role play to demonstrate the barriers?  
Muzz: So how would we do this role play?  
Vikki: Well, there's lots of different ways. My friends used a mock interview, and that worked really well.  
Delia: We did it at work. We acted out customer complaint scenarios. I know it's not the same as here, but it's just another idea.  
Shireen: Don't you think we're just making a lot of extra work for ourselves? Why don't we just do PowerPoint like we agreed?  
Rob: No, like you agreed, Shireen. Let's not waste any more time on it now.

[General chatting]

Muzz: So actually, I was thinking, blue text would work better on a yellow background.  
Rob: Nah, let's just stick with green.  
Vikki: I think we're starting to get off-track now. Shall we move on?  
Delia: We haven't really thought about this presentation. I mean, we're worrying about the colours when we haven't even thought about the audience, or what we're trying to say to them. I think we've just jumped in without doing any planning.  
Rob: Well I said that right from the start: we need to organise.  
Muzz: Yes, I agree. It is important to be clear about what we are doing, and to get it right.

Delia: So, why don't we talk about the audience, and the objectives for the presentation?  
[General agreement]

Delia: Okay, so we've decided on the purpose and the audience for the presentation, so what's the next step?

Muzz: I think we should think about our personal experiences as a learner, and come to the next meeting with a summary. I think also we need to evaluate and consider our experiences.

Shireen: Okay, so how are we going to do that?

Muzz: Well, we could come up with a set of questions, which...

Shireen: ...but we've only got a few weeks left, you know.

Muzz: Yes, but this is the important part. We need to think about it so we know what the barriers are...

Shireen: ...okay, so we need some questions, but what questions are we gonna ask?

Vikki: If you just *listen* to Muzz rather than interrupting him all the time, then he might get a chance to tell us. You *never* let anyone contribute. It's all about *you* and how *you* want to do it.

Rob: Come on, we're all under pressure. You know, we've wasted a bit of time here today but we've done some work as well. Time's nearly up anyway, so I think we should finish now. I'll get notes of everyone, and I'll do a summary and email it round.

Vikki: Thanks Rob. Sorry Shireen.

Shireen: It's alright.

Rob: Coming, Muzz?

Rob: See you guys.

Shireen: So now Rob's doing a summary?! What's come over him?

Delia: Maybe it's a sign of things to come.

Shireen: Don't hold your breath.